



April 17, 2014

Dear Stakeholder:

Please join the San Antonio Water System in a discussion concerning how we charge our customers for water and wastewater services.

SAWS is currently conducting a comprehensive review of water and wastewater rates. This rate design study will analyze SAWS current rates and generate recommendations to SAWS Board of Trustees about changes to the rate structures for water and wastewater services.

The service area to be studied will include the current service areas of SAWS and SAWS District Special Project (DSP), the former Bexar Metropolitan Water District. The study will provide the basis for an integrated water rate structure applicable to both SAWS and DSP customers. SAWS would like to receive your input on what should be considered in this process.

Information about the time and location of this Public Hearing is as follows:

Rate Advisory Committee Public Hearing:

Date: Tuesday, May 6, 2014
Time: 5:30 pm
Location: SAWS Customer Center Building,
Tower Two, 2800 U.S. Highway 281 North

*Sign-up for speaking at the Public Hearing will begin at 5:00 pm.
Each group and individual will have five minutes to speak to the committee.*

We hope that you will be able to attend the Public Hearing and share your views concerning the SAWS water and wastewater rate structures.

Sincerely,

A handwritten signature in blue ink, appearing to read "Doug Evanson", is written over a light blue horizontal line.

Doug Evanson, Sr. Vice President/Chief Financial Officer