BUILDING A WORLD OF DIFFERENCE

SAN ANTONIO WATER SYSTEM (SAWS)

RATE DESIGN STUDY ANALYSIS
RATE ADVISORY COMMITTEE: MEETING 1

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RATE STUDY & FINANCIAL PLANNING

OBJECTIVES

SECTOR OUTLOOK

STUDY APPROACH

UTILITY PRICING AND RATEMAKING

THE ROLE OF THE COMMITTEE

QUESTIONS



PROJECT GOALS & OBJECTIVES

- Development of a rate structure that
 - generates sufficient revenues
 - maintains stable revenue streams
 - promotes the efficient use of water resources
 - recovers costs equitably across customer classes
- Address customer affordability issues as a part of the Rate Design Analysis
- Appropriately plan and account for the DSP integration
- Incorporation of stakeholders' prioritized issues and concerns as a part of the Rate Design Analysis



UNDERSTANDING OF KEY ISSUES

- Achieve Cost of Service based Rates
- Implementation of the Water Management Plan, SSO Reduction Initiatives, and Conservation Program
- Manage rate aspects of DSP Integration
- Enrichment of the existing Affordability Program
- Maintain Bond, Loan, and Other Financial Covenants and Requirements

US WATER INDUSTRY ISSUES SNAPSHOT

- Revenue stability is a pressing and urgent concern
- Infrastructure renewal is a growing concern
- Water supply is a growing concern
- Affordability issues must be addressed
- Business Process issues are increasing
- Sustainability drivers are becoming recognized
 - Financial
 - Economic
 - Environmental
 - Social



FITCH RATINGS FY 2014 OUTLOOK WATER AND SEWER SECTOR

Outlook Stable

- The fundamentals of this sector have tempered the negative effects of global economic weakness in recent years
- For FY 2014, Fitch expects continued financial stability with possibly some additional incremental gain
- Fitch anticipates key debt ratios to rise around 3.0% as utilities continue to focus efforts on asset management
- Fitch expects the financial stress currently facing many utilities to continue into 2014.
 - Economically sensitive revenue streams
 - Increasing labor cost

"Fitch believes the sector is stable despite ongoing economic, capital, and political pressures"



STUDY ENVIRONMENT

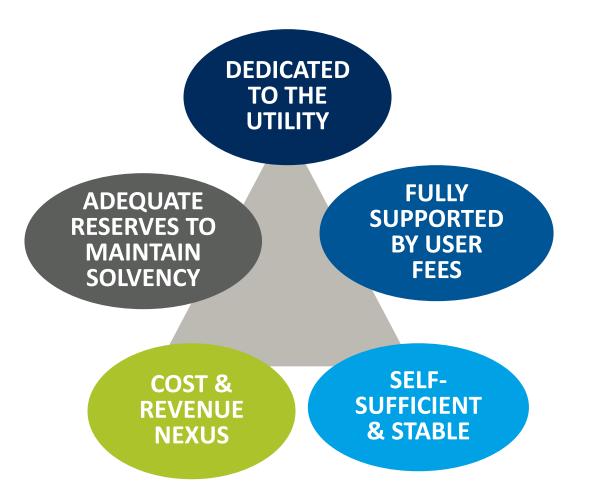
Financial Planning, COS, & Rate Design **Capital Program** Customer **Affordability** Stakeholder **Involvement**



Sustainable Financial Planning



WHAT IS AN ENTERPRISE FUND?



Should account for all costs, revenues, and reserves

No co-mingling of Funds

RATE STUDY BUILDING BLOCKS

Pricing: How should the revenue be collected from the customer classes?

Cost Allocation: Who should pay and how much should each customer class pay?

Rate Design

Cost of Service

Revenue Requirements Forecast

Financial Planning: What are the annual revenue

requirements of the utility?

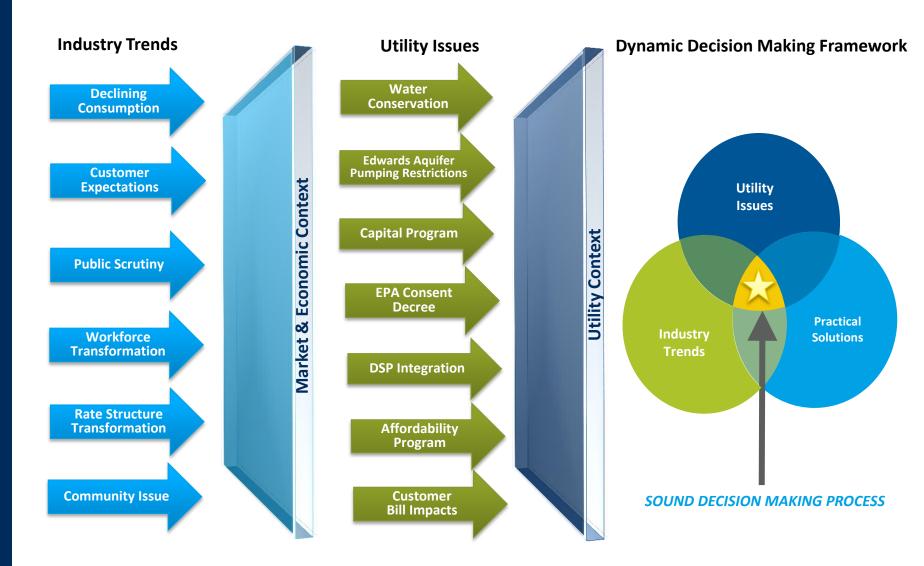
Operating & Capital Costs

Rate Revenues & Miscellaneous Revenues

Objectives, Policies & Rate Setting Principles



DECISION MAKING FRAMEWORK



THE EVOLUTION OF WATER RATES

- Water was free
 - Family, then community service/no rates
- Investment to provide safety and improve service
 - Flat/uniform rates
- Appropriate cost classification began
 - Meter based charges
 - Uniform volumetric rates
- Revenue generation became a focus
 - Meter based charges
 - Declining block volumetric rates
 - Generate sufficient revenues to cover cost

THE EVOLUTION OF WATER RATES

- Manage water resources
 - Alter customer water usage patterns
 - Conservation programs
 - Inclining block volumetric rates
- Maintain Revenue Stability
 - More emphasis on fixed charges (meter, billing, customer)
 - Development of specific/special rates:
 - Rate Stabilization
 - Fuel/Energy Adjustment
 - Capital Project Surcharge
- Customer Affordability
 - Lifeline rates
 - Special discounts and credits (income based)
 - Targeted customer support

WATER UTILITY PRICING IS HIGHLY UNUSUAL

- Utilities are a unique kind of business
 - Fundamental
 - Life sustaining
 - Community creating
 - Yet they must fully recover their costs
- Utilities are not
 - Typical units of local government
 - Typical businesses
 - Social service agencies



BUT AS MUCH AS BUSINESS PRINCIPLES APPLY...

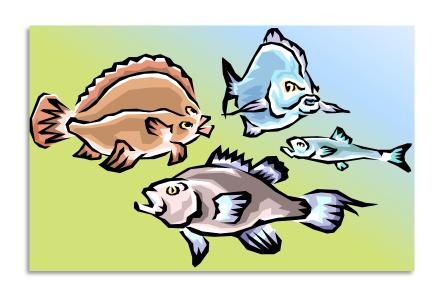
- The analogies break down
 - Factors operate outside of utilities' control that create challenges to fiscal stability
 - Rainfall
 - Consumption patterns
 - Water resource availability
 - Cost management is different from that of a manufacturing environment, as well as from that of a service environment

TWO WORLDS

- The service aspect
 - Universally needed
 - We don't want true income constraints to limit service
- The business aspect
 - This is a function that can carry its own weight
 - Equitable rates and charges fairly apportion system costs
 - Fully sufficient rates and charges encourage efficient behavior, benefitting everyone

YOU'RE TOUCHING A TRULY ESSENTIAL FUNCTION

- SAWS is fundamental to
 - Human health
 - The environment
 - Maintaining prosperity





THE ROLE OF THE COMMITTEE

- Represent community interests
- Provide guidance to staff and consultant concerning factors important in developing utility rates; for example:
 - Increased Conservation
 - Affordability
 - Financial stability
 - Economic development
 - Simplicity of structure

NEXT STEPS

- RAC Rates Workshop April 1, 2014
- SAWS Board Policy and Planning Meeting April 21, 2014
- City Council "B" Session April 30, 2014
- RAC Public Hearing May 6, 2014
 - Public stakeholders provide input
- RAC Priority Setting Workshop May 13, 2014
- Following the receipt of priorities, the consultant will develop rate structure proposals to meet RAC priorities for discussion at later meetings
- Refinement of rate structure proposal will be the focus of the RAC's work through the rest of the year.

QUESTIONS

Building a world of difference.

Together

