



Community Input Underway on SAWS Rate Structure

San Antonio Water System provides water and wastewater services to more than 1.8 million people in the San Antonio region. Maintaining affordable rates for those services — while preserving the utility's high standard of service — is always a priority.

That's why SAWS is conducting a cost-of-service and rate study with the help of a Rate Advisory Committee. The panel began meeting in September to set pricing objectives, review cost-of-service calculations and weigh possible rate structure changes.

The committee consists of 20 members nominated by San Antonio City Council members as well as neighborhood associations, chambers of commerce and business associations. Members represent a cross section of SAWS customers, water use amounts and areas of the city.

The Rate Advisory Committee is chaired by Frances Gonzalez, a former assistant city manager who currently serves as a program officer for the Asset Funders Network.

The rate study process takes place about every five years to help ensure SAWS' rate structure reflects a balance of fairness, equity and affordability. The last review was completed in 2015. Utility consulting firm Raftelis is assisting SAWS with the cost-of-service study that will help inform the committee's efforts.

Just like SAWS Board meetings, Rate Advisory Committee meetings are open to the public. Citizens are encouraged to attend and provide input to the panel. The meetings are also streamed live online and archived for later viewing. Learn more at saws.org/rac.



SAWS Chief Financial Officer Doug Evanson reviews the utility's current rate structure for Rate Advisory Committee members at the panel's Oct. 29 meeting at SAWS headquarters.

Reminder of New Rates for 2020

A SAWS rate adjustment, approved by San Antonio City Council in October 2015, takes effect Jan. 1, 2020. The adjustment will change the average monthly residential bill, excluding regulatory pass-through and stormwater fees, from \$65.83 to \$72.38, or 9.9 percent.

The tables on page 2 show the new rates for each service and customer type. The impact

on your own bill may be greater than or less than the average depending on your water use.

The new rates are for Water Supply Fee and Recycled Water only. There are no changes to the water delivery or wastewater rates for 2020. The new rates will appear on February bills.

To estimate how your own bill will change, use the rate calculator at saws.org/calculator.

PUBLIC NOTICE

NEW WATER SUPPLY AND RECYCLED WATER RATES



Implementation of water supply and recycled water rates effective for consumption on or about Jan. 1, 2020 is hereby declared. Customers will begin receiving bills that reflect the proposed 2020 rates on or about Feb. 1, 2020.

San Antonio Water System is required by law to publish a new rate schedule for water supply fee rates and recycled water rates. These new rates will be effective for consumption on

or about Jan.1, 2020 as applicable. There were no changes adopted to the existing rates for water delivery, irrigation, or wastewater services. If you would like more information or assistance on estimating your bill, contact SAWS at 210-704-7297 or visit SAWS Headquarters Customer Center, 2800 U.S. Highway 281 North, San Antonio, Texas 78212.

An online calculator for SAWS rates is also available at saws.org/calculator.

Para información en español, por favor lláme al 210-704-7297.

Water Supply Fee

New Water Supply Fee Rates - 2020		
Applicable Rate Class	Usage Blocks, Gallons	Fee to be Assessed (per 100 gallons)
Residential	Block 1: 2,992 Gallons	\$0.1585
	Block 2: 4,489 Gallons	\$0.2772
	Block 3: 5,985 Gallons	\$0.3563
	Block 4: 7,481 Gallons	\$0.4357
	Block 5: 10,473 Gallons	\$0.5150
	Block 6: 14,962 Gallons	\$0.5942
	Block 7: 20,199 Gallons	\$0.7129
	Block 8: Over 20,199 Gallons	\$1.0296
General	Base*	\$0.2989
	>100-125% of Base	\$0.3438
	>125-175% of Base	\$0.4482
	>175% of Base	\$0.5232
Wholesale	Base**	\$0.3892
	Over Base	\$1.1681
Irrigation	Block 1: 8,229 Gallons	\$0.3911
	Block 2: 17,954 Gallons	\$0.5474
	Block 3: 162,316 Gallons	\$0.7039
	Block 4: Over 162,316 Gallons	\$0.8996

* General Class Base equals 100% of the Annual Average Consumption.
 ** Wholesale Class Base is defined as 100% of the Annual Average Consumption or as agreed to by the wholesale customer and approved by the SAWS Board of Trustees.

Recycled Water Rates

New Recycled Water Rates - 2020		
Meter Size	Monthly Service Availability Charge	
5/8"	\$14.71	
3/4"	\$19.13	
1"	\$24.94	
1-1/2"	\$39.62	
2"	\$57.93	
3"	\$154.09	
4"	\$229.04	
6"	\$436.93	
8"	\$658.58	
10"	\$903.06	
12"	\$1,114.22	
Volume Charges per 100 Gallons		
Edwards Exchange	Standard Rates	Seasonal Rates
Transferred amount	\$0.0387	\$0.0387
All in excess of transferred amount	0.1452	0.1542
Non-Edwards Exchg.	Standard Rates	Seasonal Rates
First 748,000	\$0.1553	\$0.1670
Over 748,000	0.1588	0.1684

Definitions:

General Class: Includes Commercial, Industrial, and Apartment customers.

Irrigation Class: Customers that use water for landscaping, either through a separate meter or through a pro-rated amount of monthly water use. New business service accounts that are installing an in-ground landscape irrigation system are required to install a separate landscape irrigation meter.

Wholesale Class: Customers who have entered into contracts for wholesale water and/or sewer service with SAWS.

Recycled Water Class: Customers that use recycled water produced by SAWS for non-potable applications through a separate recycled water meter.

Seasonal Rates: Recycled water rates applied to all billings beginning on or about May 1 and ending after five complete billing months on or about September 30 of each year.

Standard Rates: Recycled water rates applied to all billings beginning on or about October 1 and ending after seven complete billing months on or about April 30 of each year.