

August 2018

waternews



Your source for all things water

Hand Watering Keeps Your Yard Green and Your Bill Low

It's a sad sight, watching your lawn and plants wilt in the brutal summer heat. But you don't have to turn on the sprinkler system.

You can keep your landscape happy and your water bill manageable by simply taking matters into your own hands — with a water wand or handheld nozzle. And you can water any day, anytime with a handheld hose.

Our clay soils generally don't allow water to soak in rapidly so apply smaller amounts of water gradually. Here are some tips to make the best impact:

- Start in one section of your landscape and progress slowly in one direction.
- Keep moving — you don't want puddles.
- Repeat until you have covered the whole landscape.

Your best tool for watering is a handheld nozzle or water wand that can be shut off from its handle. The nozzle should spread water in many uniform beads to mimic natural rainfall.

Make the most of hand watering. It's an enjoyable, relaxing way to spend time in your yard. And your water bill will be lower for it.

Remember to visit GardenStyleSA.com for weekly watering advice and landscaping tips to reduce outdoor water use while still keeping your yard thriving.



Connect with SAWS On the Go

Ever been out and about enjoying your day when you realize you haven't paid your SAWS bill yet? You no longer have to rush back home to dig for your account number and a stamp to mail in your payment.



Now you can access your SAWS account right from the palm of your hand, with our new,

mobile-friendly My Account website. Pay your bill anytime, anywhere with just a few taps.

That's not the only improvement. Now you will have easy access to your account history and can easily compare water use month to month.

Other features include starting and stopping service if you're moving into a new place. You can even set up automatic recurring payments from a checking or savings account.

To access your account online, visit saws.org/MyAccount. If you already have a SAWS eBill account, you can log in using your existing username and password.

Join the MySAWS Conversation:





Save the Date: **Rain Water Harvesting Workshop** is Oct. 3! Learn how to collect rain water for your home and garden during this free workshop Wednesday, Oct. 3, from 6:30-8:30 p.m. at William R. Sinkin Eco Centro, 1802 N. Main Ave. Pre-register at facebook.com/ecocentro1.

Event Calendar

World Heritage Festival

Sept. 6-9

Various events

Various venues

worldheritagefestival.org

WaterSaver Landscape Design School

Sept. 8

The Wells Center

303 Pearl Parkway

gardeningvolunteers.org/events

Gardens and Yoga

Sept. 15

San Antonio Botanical Garden

555 Funston Place

sabot.org

Jazz'SALive

Sept. 21-22

Travis Park

301 E. Travis St.

jazzsa.org

Beginner Bird Walk

Sept. 22

Mitchell Lake Audubon Center

10750 Pleasanton Road

mitchelllake.audubon.org

Customer Service and 24-hour Emergency

210-704-SAWS (7297)

saws.org/waternews

Reap the Rewards of Saving Water

Everyone knows saving water means saving money on your water bill. But wouldn't it be great to get a little something extra for your water-wise ways?

With WaterSaver Rewards, it pays to be a WaterSaver — literally! Earn points every time you participate in a SAWS-approved conservation event or program, then cash them in for coupons to use toward water-saving materials like plants, mulch, compost and the ever-popular rain barrels. But you have to sign

up first. Residential water customers can sign up online at bit.ly/ws_rewards.



After you're signed up, check out the GardenStyleSA.com calendar for points-earning, green family fun including wildlife workshops, nature walks, plant sales, gardening activities and much more.

The calendar — located on the right-hand side of the GardenStyleSA.com home page — is updated often with new events. Check it weekly to find out what's happening in your neck of the woods and area of interest.

Have Questions About Your Bill?

There Are Many Ways To Reach Us!

We know your time is valuable and when you need answers to questions about your bill, SAWS aims to make that process as efficient as possible for you.

Whether you prefer online or phone communication, there are several ways to reach us — it's all part of our ongoing effort to make customer service more accessible to better serve you.

Online Chat

- To chat with a customer service rep 8 a.m.-5 p.m. Mon.-Fri., visit saws.org/chat.

Call Center Saturday Hours

- Our call center is open Saturdays 8 a.m.-noon for payments and account inquiries at 210-704-7297. Weekday hours have expanded to 7:30 a.m.-6 p.m.

Callback Option

- During busy call center hours, callers will receive the option for a callback. You will not lose your place in line. Simply input a specific phone number or the system will use the one that appears on caller ID. When your turn comes up, the system will call you back.

Gather Your Expired Medications

MedDropSA Event is Sept. 15

If you've got a medicine cabinet overflowing with unused or expired prescriptions and over-the-counter medications, next month is the time to get rid of them.

The next MedDropSA collection event is scheduled for Saturday, Sept. 15, from

8 a.m. to 1 p.m.

at Alamo City Church, 6500

Interstate 35 North (between Rittiman and Eisenhower).



Bring any unwanted medicines, along with other household hazardous waste items, to the City of San Antonio's mobile collection event. Please empty pill bottles into a zipper storage bag and remove labels from bottles of liquids and inhalers.

This safe, free disposal method helps keep pharmaceuticals out of the environment and out of the reach of unintended users.

For more information, including future events, visit MedDropSA.com.

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