



SAWS Tapped for Leading Utilities of the World

San Antonio Water System is now the only utility in Texas — and one of a handful in the nation — to join the ranks of the Leading Utilities of the World, an exclusive global network of water and wastewater utilities.

Members of the LUOW represent the gold standard of utility

innovation and performance throughout the developed world's water sector and include representatives from Denmark, Norway, Scotland, The Netherlands, Budapest, Japan, Australia and Singapore. In the United States, members include Los Angeles, Atlanta, New York — and now San Antonio.

"This honor says a lot about the hard work and dedication of our employees and the leadership of the Board of Trustees," said Robert R. Puente, SAWS President/CEO, who accepted the honor at the induction ceremony during the American Water Summit in Austin, Nov. 30.

"The application and interview process were challenging, but it was well worth it to join this extraordinary group," said Puente. "The sharing of information with these other top-performing utilities will yield great benefits to our customers down the road."

LUOW inductees must be nominated by other gold-standard utilities and complete a rigorous interview and selection process. To be selected, a utility must demonstrate outstanding innovation in at least three areas of management and have an ambition to continue to drive performance in the years to come.



Reminder of New Rates for 2018

A rate adjustment approved by San Antonio City Council in December 2017 takes effect Jan. 1, 2018. The 2018 adjustment will change the average SAWS monthly bill from \$62.24 to \$65.69 — a difference of only \$3.45.

Council also approved a rate adjustment of 4.7 percent for 2019 that would change the average monthly bill from \$65.69 to \$68.63 — a difference of \$2.94.

That adjustment would take effect Jan. 1, 2019.

The tables on pages 2 and 3 show the new rates for each service and customer type. The impact on your own bill may be greater than or less than the average depending on your water use.

To see how your own bill will change, use the rate calculator at saws.org/calculator.



Advisory of New Water, Water Supply, Wastewater and Recycled Water Rates

PO Box 2449, San Antonio, TX 78298 • 210-704-SAWS • www.saws.org/rates

San Antonio Water System is required by law to publish a new rate schedule for water service, water supply, irrigation, wastewater rates and recycled water rates. These new rates will be effective for consumption on or about Jan. 1, 2018, and on or about Jan. 1, 2019, as applicable. If you would like more information or assistance on estimating your bill, contact SAWS at 210-704-SAWS or visit the SAWS Main Office Customer Service Center located at 2800 U.S. Highway 281 North, San Antonio, Texas 78212. An online calculator for SAWS rates is also available at www.saws.org/calculator.

New Residential Class Water Rates Monthly Service Availability Charge				
Effective Jan. 1, 2018			Effective Jan. 1, 2019	
Meter Size	Inside City	Outside City	Inside City	Outside City
5/8"	\$12.77	\$16.60	\$12.82	\$16.67
3/4"	\$16.90	\$21.97	\$16.97	\$22.06
1"	\$25.12	\$32.66	\$25.22	\$32.79
1-1/2"	\$45.67	\$59.37	\$45.85	\$59.61
2"	\$70.30	\$91.38	\$70.58	\$91.75
3"	\$127.83	\$166.18	\$128.34	\$166.84
4"	\$209.99	\$272.97	\$210.83	\$274.06
6"	\$415.41	\$540.02	\$417.07	\$542.18
8"	\$661.90	\$860.45	\$664.55	\$863.89
10"	\$949.47	\$1,234.30	\$953.27	\$1,239.24
12"	\$1,771.12	\$2,302.46	\$1,778.20	\$2,311.67
Fee reduction if usage is less than 2,993 gallons				
	\$(2.55)	\$(3.32)	\$(2.57)	\$(3.34)
Volume Charges per 100 Gallons				
Effective Jan. 1, 2018			Effective Jan. 1, 2019	
Block Threshold	Inside City	Outside City	Inside City	Outside City
Block 1: 2,992 Gallons	\$0.0737	\$0.0958	\$0.0740	\$0.0962
Block 2: 4,489 Gallons	\$0.1290	\$0.1676	\$0.1295	\$0.1683
Block 3: 5,985 Gallons	\$0.1658	\$0.2156	\$0.1665	\$0.2165
Block 4: 7,481 Gallons	\$0.2026	\$0.2634	\$0.2034	\$0.2645
Block 5: 10,473 Gallons	\$0.2395	\$0.3113	\$0.2405	\$0.3125
Block 6: 14,962 Gallons	\$0.2764	\$0.3593	\$0.2775	\$0.3607
Block 7: 20,199 Gallons	\$0.3316	\$0.4311	\$0.3329	\$0.4328
Block 8: Over 20,199 Gallons	\$0.4790	\$0.6228	\$0.4809	\$0.6253

New Water Supply Fee Rates (per 100 gallons)		
Applicable Rate Class	Effective Jan. 1, 2018	Effective Jan. 1, 2018
Residential Class		
Block 1: 2,992 Gallons	\$0.0997	\$0.1040
Block 2: 4,489 Gallons	\$0.1744	\$0.1819
Block 3: 5,985 Gallons	\$0.2242	\$0.2338
Block 4: 7,481 Gallons	\$0.2741	\$0.2859
Block 5: 10,473 Gallons	\$0.3240	\$0.3379
Block 6: 14,962 Gallons	\$0.3738	\$0.3899
Block 7: 20,199 Gallons	\$0.4485	\$0.4678
Block 8: Over 20,199 Gallons	\$0.6477	\$0.6756
General Class		
Base*	\$0.1880	\$0.1961
>100-125% of Base	\$0.2163	\$0.2256
>125-175% of Base	\$0.2820	\$0.2941
>175% of Base	\$0.3291	\$0.3433
Wholesale Class		
Base**	\$0.2449	\$0.2554
Over Base	\$0.7349	\$0.7665
Irrigation Class		
Block 1: 8,229 Gallons	\$0.2460	\$0.2566
Block 2: 17,954 Gallons	\$0.3444	\$0.3592
Block 3: 162,316 Gallons	\$0.4429	\$0.4619
Block 4: Over 162,316 Gallons	\$0.5660	\$0.5903
* General Class Base equals 100% of the Annual Average Consumption. ** Wholesale Class Base is defined as 100% of the Annual Average Consumption or as agreed to by the wholesale customer and approved by the SAWS Board of Trustees.		

New Wholesale Class Wastewater Rates		
	Effective Jan. 1, 2018	Effective Jan. 1, 2019
Monthly Service Availability Charge	\$ 314.88	\$ 340.07
Volume Charge per 100 gallons	\$ 0.4109	\$ 0.4438

Rate Table Definitions

General Class: Includes commercial, industrial and apartment customers.
Irrigation Class: Customers that use water for landscaping, either through a separate meter or through a pro-rated amount of monthly water use. New business service accounts that are installing an in-ground landscape irrigation system are required to install a separate landscape irrigation meter.
Wholesale Class: Customers who have entered into contracts for wholesale water and/or sewer service with SAWS.
Recycled Water Class: Customers that use recycled water produced by SAWS for non-potable applications through a separate recycled water meter.
Seasonal Rates: Recycled water rates applied to all billings beginning on or about May 1 and ending after five complete billing months on or about Sept. 30 of each year.
Standard Rates: Recycled water rates applied to all billings beginning on

New General Class Water Rates Monthly Service Availability Charge				
Effective Jan. 1, 2018			Effective Jan. 1, 2019	
Meter Size	Inside City	Outside City	Inside City	Outside City
5/8"	\$13.80	\$16.87	\$13.86	\$16.94
3/4"	\$19.71	\$24.02	\$19.79	\$24.12
1"	\$31.53	\$38.30	\$31.66	\$38.45
1-1/2"	\$61.05	\$73.97	\$61.29	\$74.27
2"	\$96.40	\$116.73	\$96.79	\$117.20
3"	\$179.02	\$216.60	\$179.74	\$217.47
4"	\$297.00	\$359.21	\$298.19	\$360.65
6"	\$591.95	\$715.81	\$594.32	\$718.67
8"	\$945.95	\$1,143.74	\$949.73	\$1,148.31
10"	\$1,358.90	\$1,642.97	\$1,364.34	\$1,649.54
12"	\$2,538.80	\$3,069.37	\$2,548.96	\$3,081.65
Volume Charges per 100 Gallons				
	Effective Jan. 1, 2018		Effective Jan. 1, 2019	
	Inside City	Outside City	Inside City	Outside City
Base*	\$0.1803	\$0.2345	\$0.1810	\$0.2354
>100-125% of Base	\$0.2076	\$0.2699	\$0.2084	\$0.2710
>125-175% of Base	\$0.2706	\$0.3519	\$0.2717	\$0.3533
>175% of Base	\$0.3158	\$0.4105	\$0.3171	\$0.4121
* Base equals 100% of the Annual Average Consumption				
For a new general class water customer who does not have a record of prior-year consumption history in order to establish a base use, a default base amount shall be assigned using the average monthly consumption for the prior calendar year for the average apartment, general or industrial account (as applicable) having the same meter size and sub-classification as the customer.				

New Wholesale Class Water Rates Monthly Service Availability Charge		
Meter Size	Effective Jan. 1, 2018	Effective Jan. 1, 2019
6"	\$536.70	\$538.85
8"	\$857.15	\$860.58
10"	\$1,230.99	\$1,235.91
12"	\$2,299.15	\$2,308.35
Volume Charges per 100 Gallons		
Base*	\$0.2091	\$0.2099
Over Base	\$0.6274	\$0.6299
* Base is defined as 100% of the Annual Average Consumption or as agreed to by the wholesale customer and approved by the SAWS Board of Trustees.		

New Recycled Water Class Water Rates Monthly Service Availability Charge				
Meter Size	Effective Jan. 1, 2018		Effective Jan. 1, 2019	
5/8"	\$12.12		\$12.34	
3/4"	\$15.77		\$16.05	
1"	\$20.55		\$20.92	
1-1/2"	\$32.65		\$33.24	
2"	\$47.74		\$48.60	
3"	\$126.98		\$129.27	
4"	\$188.75		\$192.15	
6"	\$360.05		\$366.53	
8"	\$542.73		\$552.50	
10"	\$744.20		\$757.60	
12"	\$918.22		\$934.75	
Volume Charges per 100 Gallons				
	Effective Jan. 1, 2018		Effective Jan. 1, 2019	
Edwards Exchange	Standard Rates	Seasonal Rates	Standard Rates	Seasonal Rates
Transferred amount	\$0.0319	\$0.0319	\$0.0325	\$0.0325
All in excess of transferred amount	\$0.1196	\$0.1271	\$0.1218	\$0.1294
	Effective Jan. 1, 2018		Effective Jan. 1, 2019	
Non-Edwards Exchange	Standard Rates	Seasonal Rates	Standard Rates	Seasonal Rates
First 748,000	\$0.1280	\$0.1376	\$0.1303	\$0.1401
Over 748,000	\$0.1308	\$0.1388	\$0.1332	\$0.1413

or about Oct. 1 and ending after seven complete billing months on or about April 30 of each year.
Base Consumption: 100 percent of average monthly consumption of prior year.
Inside City: Rates charged for customers living inside City of San Antonio city limits.
Outside City: Rates charged for customers living outside City of San Antonio city limits.
Winter Average Consumption: The fee for sewer service is based on the average monthly consumption of water during three complete consecutive billing periods beginning on or after Nov. 15 of each year and ending on or after three full billing cycles in March.
Wastewater Customers of Other Cities: A different rate may apply to customers being billed by SAWS for wastewater for other municipal bodies.

New Irrigation Class Water Rates Monthly Service Availability Charge				
Effective Jan. 1, 2018			Effective Jan. 1, 2019	
Meter Size	Inside City	Outside City	Inside City	Outside City
5/8"	\$13.80	\$16.87	\$13.86	\$16.94
3/4"	\$19.71	\$24.02	\$19.79	\$24.12
1"	\$31.53	\$38.30	\$31.66	\$38.45
1-1/2"	\$61.05	\$73.97	\$61.29	\$74.27
2"	\$96.40	\$116.73	\$96.79	\$117.20
3"	\$179.02	\$216.60	\$179.74	\$217.47
4"	\$297.00	\$359.21	\$298.19	\$360.65
6"	\$591.95	\$715.81	\$594.32	\$718.67
8"	\$945.95	\$1,143.74	\$949.73	\$1,148.31
10"	\$1,358.90	\$1,642.97	\$1,364.34	\$1,649.54
12"	\$2,538.80	\$3,069.37	\$2,548.96	\$3,081.65
Volume Charges per 100 Gallons				
	Effective Jan. 1, 2018		Effective Jan. 1, 2019	
Block Threshold	Inside City	Outside City	Inside City	Outside City
Block 1: 8,229 Gallons	\$0.3279	\$0.4262	\$0.3292	\$0.4279
Block 2: 17,954 Gallons	\$0.4589	\$0.5967	\$0.4607	\$0.5991
Block 3: 162,316 Gallons	\$0.5901	\$0.7671	\$0.5925	\$0.7702
Gallons	\$0.7540	\$0.9802	\$0.7570	\$0.9841

New Residential Class Wastewater Rates Monthly Service Availability Charge				
Effective Jan. 1, 2018			Effective Jan. 1, 2019	
Meter Size	Inside City	Outside City	Inside City	Outside City
5/8"	\$13.45	\$16.14	\$14.53	\$17.43
3/4"	\$14.79	\$17.76	\$15.97	\$19.18
1"	\$16.80	\$20.17	\$18.14	\$21.78
1-1/2"	\$23.53	\$28.24	\$25.41	\$30.50
2"	\$33.62	\$40.35	\$36.31	\$43.58
3"	\$67.23	\$80.67	\$72.61	\$87.12
4"	\$100.84	\$121.02	\$108.91	\$130.70
6"	\$168.07	\$201.69	\$181.52	\$217.83
8"	\$268.90	\$322.70	\$290.41	\$348.52
10"	\$403.38	\$484.05	\$435.65	\$522.77
12"	\$537.83	\$645.40	\$580.86	\$697.03
Customers with no water meter will be charged the Sewer Monthly Service Availability Charge based on a 5/8" meter.				
Volume Charges per 100 Gallons*				
	Effective Jan. 1, 2018		Effective Jan. 1, 2019	
Block Threshold	Inside City	Outside City	Inside City	Outside City
Block 1: 1,496 Gallons	\$0.0000	\$0.0000	\$0.0000	\$0.0000
Block 2: 2,992 Gallons	\$0.2874	\$0.3450	\$0.3104	\$0.3726
Block 3: Over 2,992 Gallons	\$0.4312	\$0.5174	\$0.4657	\$0.5588
*Determined by Winter Average Consumption; customers who do not have a record of winter water usage will be billed an interim average for sewer service assuming 5,985 gallons monthly sewer usage.				

New General Class Wastewater Rates Monthly Service Availability Charge				
Effective Jan. 1, 2018			Effective Jan. 1, 2019	
Meter Size	Inside City	Outside City	Inside City	Outside City
5/8"	\$13.45	\$16.14	\$14.53	\$17.43
3/4"	\$14.79	\$17.76	\$15.97	\$19.18
1"	\$16.80	\$20.17	\$18.14	\$21.78
1-1/2"	\$23.53	\$28.24	\$25.41	\$30.50
2"	\$33.62	\$40.35	\$36.31	\$43.58
3"	\$67.23	\$80.67	\$72.61	\$87.12
4"	\$100.84	\$121.02	\$108.91	\$130.70
6"	\$168.07	\$201.69	\$181.52	\$217.83
8"	\$268.90	\$322.70	\$290.41	\$348.52
10"	\$403.38	\$484.05	\$435.65	\$522.77
12"	\$537.83	\$645.40	\$580.86	\$697.03
Customers with no water meter will be charged the Sewer Monthly Service Availability Charge based on a 2" meter.				
Volume Charges per 100 Gallons*				
	Effective Jan. 1, 2018		Effective Jan. 1, 2019	
Block Threshold	Inside City	Outside City	Inside City	Outside City
Block 1: 1,496 Gallons	\$0.0000	\$0.0000	\$0.0000	\$0.0000
Block 2: Over 1,496 Gallons	\$0.3851	\$0.4622	\$0.4159	\$0.4992

Event Calendar

Milkweed and Monarchs

Feb. 3

Mitchell Lake Audubon Center
10750 Pleasanton Road
mitchelllake.audubon.org

San Antonio Stock Show & Rodeo

Feb. 8-25

AT&T Center/Freeman Coliseum
3201 E. Houston St.
sarodeo.com

Ford Jazz on the River

Feb. 10-13

The River Walk
Downtown
thesanantonioriverwalk.com

Asian Festival

Feb. 17

Institute of Texan Cultures
801 E. Cesar E. Chavez Blvd.
asianfestivalsa.com

Beginner Bird Walks

Feb. 24

Mitchell Lake Audubon Center
10750 Pleasanton Road
mitchelllake.audubon.org

Customer Service and 24-hour Emergency

210-704-SAWS (7297)
saws.org/waternews

Dos Rios Celebrates 30 Years of Innovation

A place you have a close relationship with, but may not know well is celebrating its 30th anniversary. The SAWS Dos Rios Water Recycling Center has been receiving and treating wastewater from most of San Antonio for three decades.

Located on the city's South Side, Dos Rios replaced the Rilling Road sewage treatment plant in 1987. At the time, it was the largest municipal construction project ever completed in San Antonio and created a significant boost in flows for the Medina, San Antonio and Guadalupe rivers.

Today, Dos Rios remains a cornerstone of the city's sewage system and showcases SAWS' leadership in water management innovation:

- Largest direct recycled water system in the nation.
- First in the world to produce treated biogas for the natural gas market.
- First to accomplish the environmental "trifecta," reusing all three sewage treatment by-products: water, biosolids and methane gas.
- First in the world to produce renewable sources for water, methane and solar power from one plant.
- Environmental Protection Agency's best treatment plant in the U.S. in 2004.

Even the water along San Antonio's River Walk comes from Dos Rios, providing much of the famed river's flow all the way down to the Texas coast.



Construction of Dos Rios Water Recycling Center circa 1986.

Slash the Trash at Basura Bash

Pull on your long pants and work gloves and come on out to help clean up San Antonio's rivers and streams.

The annual Basura Bash is Feb. 17 from 8 a.m. to noon. Join Basura Bob, everyone's favorite trash-slashing, fish-faced mascot, and sign up to volunteer.



Call 210-858-8520 or visit facebook.com/basurabash for more information and to join the clean-up!

Need Help Paying Your Bill?

SAWS offers assistance programs

Affordability Discount Program

The SAWS Affordability Discount Program offers up to an \$18 credit on monthly bills for those who qualify financially.

Project Agua

This is a charitable payment assistance program that provides limited assistance to customers up to twice a year, if they qualify financially and are in danger of disconnection.

Senior Billing Program

SAWS customers 60 years and older are automatically enrolled in this program that provides an exemption from late fees.

To learn more about SAWS assistance programs, visit saws.org/afford.