

Diverse Supplies Add Up to a Secure Water Future

This is the time of year we typically experience scorching temps, dry weather and landscape watering reductions. But 2021 has been far from typical — gully washers in May ended Stage 2 and Stage 1 watering rules and a wetter-than-normal July has helped maintain our restriction-free streak.

Still, Mother Nature doesn't deserve all the credit for preventing more severe watering cutbacks seen elsewhere in the region in recent years.

San Antonio's investment in diverse water sources beyond the Edwards Aquifer is the major reason for our city's water security — even during times of severe drought.

"We have worked hard to diversify our water sources to ensure San Antonio is water secure for generations," said Robert R. Puente, SAWS president/CEO. "SAWS has plenty of water to meet customer demand coming from water projects such as the Vista Ridge Pipeline, our desalination plant and others."

In 1995, 100 percent of San Antonio's water came from the Edwards Aquifer. Fast forward to today, SAWS manages 15 water supply projects originating from nine different sources.



Agua Vista water treatment plant in Stone Oak.

While every source is vital, there are three heavy lifters in SAWS' varied water portfolio.

Desalination

In 2016, SAWS began pumping salty water from nearly 1,500 feet underground in the Wilcox Aquifer and treating it to produce 12 million gallons of drinking water each day.

Regional Carrizo

Two projects in one, this infrastructure-sharing partnership with the cities of Schertz and Seguin taps unused capacity in their wellfield, pipeline and treatment plant to transport water from Gonzales County to San Antonio.

Vista Ridge

San Antonio's largest-ever non-Edwards Aquifer source delivers water from wells in Burleson County via a 142-mile pipeline. More than 48 million gallons of Vista Ridge water per day are treated to match Edwards Aquifer quality before supplying more than 200,000 households.

Drought stage watering rules are not yet a thing of the past, but they are becoming less of a concern thanks to SAWS' continuous planning to secure our growing community's future water needs.

Visit WaterCitySA.com to view our city's comprehensive water management plan.

We Want To Help You Get Current and Stay Connected

In March 2020 as part of our COVID-19 response, SAWS halted water service shutoffs for non-payment. Now that things are returning to normal, SAWS will resume service disconnections beginning in October 2021 for customers with large past-due balances. Late fees on current charges only also will resume in August.

But our goal remains the same: to keep your water on.

If you're unable to pay your total account balance, a payment plan will prevent your water service from being disconnected while giving you more time to pay.

- Visit saws.org/arrangement and choose a payment option. The total account balance will be divided into equal, affordable monthly payments.
- Need more time? Call 210-704-7297 to discuss other payment options.
- Each month, you will need to pay the payment arrangement amount PLUS your current monthly charges by the bill's due date.

You may also qualify for our need-based assistance programs. For complete details on payment options, visit saws.org/getcurrent or call 210-704-SAWS (7297).

Event Calendar

Sustainability Guided Tour

Sept. 3

San Antonio Botanical Garden
555 Funston Place
sabot.org

Guided Bird Tour

Sept. 12

Mitchell Lake Audubon Center
10750 Pleasanton Road
mitchelllake.audubon.org

Ballet in the Park

Sept. 18

Travis Park
301 E. Travis St.
balletsanantonio.org

InBalance Pilates

Sept. 25

Tobin Center for the Performing Arts
100 Auditorium Circle
tobincenter.org



Customer Service and 24-hour Emergency
210-704-SAWS (7297)
saws.org/waternews

Make Sure SAWS Can Reach You

When there's a water emergency, like low pressure or loss of service, we want to keep you in the loop.

But what happens if SAWS doesn't have your current phone number or email address to contact you? No worries — there's an easy fix for that.



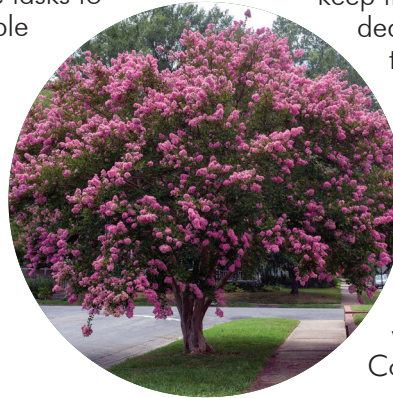
Just log in at saws.org/myaccount and look for the "Manage Accounts" button in the upper right corner (or main menu on mobile). Select "Mobile Number" or "Email" to enter your updated information. That's it!

No Internet access? No problem. Give us a call at **210-704-SAWS (7297)** and we'll be happy to update your contact information for you.

Summer SOS for Your Landscape

Sun, wind, and heat can be brutal to unsuspecting landscapes. Now is the time to tackle a few simple tasks to help it weather the inevitable scorching temps.

- Insect populations are at their peak now. But remember: not all bugs are bad bugs so be careful what pesticides you use. You want to keep the good bugs in your garden.
- Keep the lawn mower blades sharpened as the lawn will likely require weekly mowing to reduce weeds.



- Perennial plants such as crape myrtle are likely very showy right now — keep them that way by deadheading any spent flowers to keep them blooming.

Nurseries are finally restocking inventory so consider planting a new bed in your garden with hardy, drought-tolerant plants that can survive the summer with little or no water. Use our WaterSaver Coupons to help cover the cost!

Learn more and apply online at GardenStyleSA.com/coupons.



Call 311 for testing, vaccine information and resources related to COVID-19
covid19.sanantonio.gov #DoltForSA



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Llama al 311 para información sobre la vacuna y apoyo durante el COVID-19
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