

Development Engineering Web Portal

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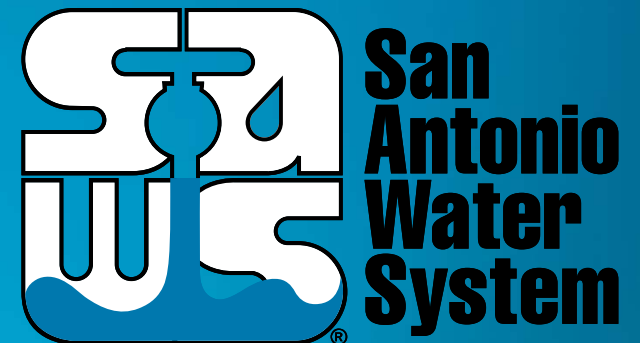
Interim Director - Development

Brad Regnier

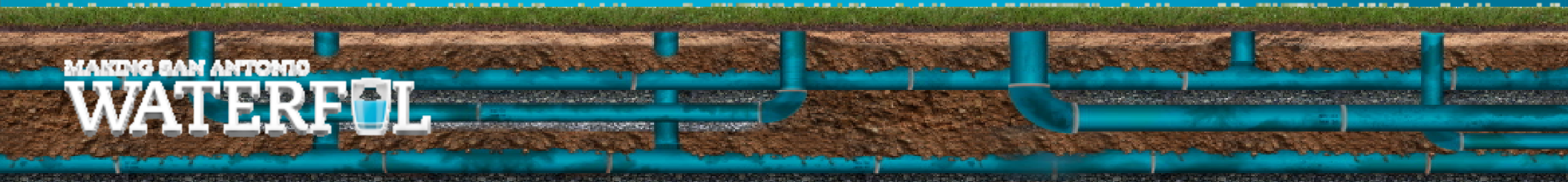
Counter Services Supervisor – Development Engineering

Web Portal Focus Group

January 17, 2018



MAKING SAN ANTONIO
WATERFUL



Agenda

- Introductions
- Goals for Focus Group
- Processes affected
- Progress
- Demo
- Update of Focus Group Requests
- Next Steps

Goals for Focus Group

Provide Guidance

- Address the *needs* of the Users
- Define and prioritize the *wants* of the User
- Provide Feedback

User Acceptance Testing

Processes affected

Counter Permits

- Submittal
- Status

Impact Fees

- Print Statements
- Pay Online

Utility Service Agreements

- Submittal
- Status

Progress

- Reviewed wants and needs of Focus Group
- Counter Permit
 - Backend work to fit needs and wants
 - Web Portal provider completing reconfigurations
 - Ready for group testing February 2018
- Impact Fees
 - Backend updates for Counter Permits and Deferred
 - Ready for group testing February 2018
- Utility Service Agreements (USA)
 - Process revisions still needed

Demonstration

- Apply for a Counter Permit
- Check Permit Status
 - Project Summary
 - Project Reviews
 - Project Inspections
- Fees
 - Add to Cart

Focus Group Requirements – Core Features

- Address
 - Start and Lookup
- Location – By Parcel ID
- Location – Geospatial Mapping
- Names – Applicant
 - Lookup
- Milestone/Status/Timeline
- Interactive Checklist
- Notes
- Access to Attachments/Redlines
- Phase I
- Later Phase
- Customization
- Phase I
- Phase I
- Customization
- Phase I
- Phase I

Focus Group Requirements – Counter Permits

- Organization Master Accounts
- Full Public Access
- User Maintenance
 - Edit Personnel changes
- Queue – New Meter Sets
- Meter Number to be Set
- Meter Number after Meter Set
- Meter Size at Address
- Service Line Size at Address
- Phase I
- Phase I
- Maintained By SAWS Staff / Future Customization
- Customization
- Requires Procedure Change
- Later Phase – Alternative Method
- Later Phase – Alternative Method
- Later Phase – Alternative Method

Focus Group Requirements – USA's

- Total EDU's Remaining
 - Initial EDU Commitment
 - Encumbered EDU's by Plat
 - Actual EDU's Used by Counter Permit
 - Remaining EDU's
- Historical EDU data by Business Use
- Later Phase
 - Currently developing functionality in Infor
- Likely Not Possible

Focus Group Requirements – Impact Fees

- Search Lots for Fee Payment
 - By Address
 - Plat
- Public Access to View Lots for Status of Impact Fees
- Pay Impact Fees
 - ACH Transfer
 - Credit Card
- Phase I*
- Later Phase – Customization
- Phase I*
- Phase I
- Not Current SAWS Policy

Focus Group Requirements - General

- Drop Down Option Selection
- Display Completion and Final Acceptance Date
- TCEQ Customer Service Inspection Status
- Display Inspector Check List
 - Pdf Copy of Check List
 - Interactive Inspector Check List
- Phase I
- Phase I
- Customization*
- Later Phase
- Customization

Next Steps

- Testing of Web Portal by Focus Group
 - February 1st send out web link to focus group
 - February 23rd final comments for Phase I
 - Email comments/suggestions to SAWSPermits@saws.org
- Go Live
 - March 21
- Training Sessions
 - Starting March 26



Next Steps

- Status of Focus Group
 - Future phases
- Check out our website for helpful information

http://www.saws.org/business_center/Developer/

Don't forget to let us know how we are doing!
Just look for the Survey box at saws.org.



Thank you for participating!

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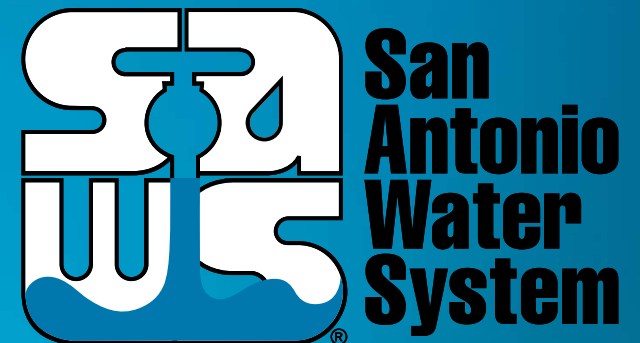
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