

Development Engineering Web Portal

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Manager - Development

June 28, 2017

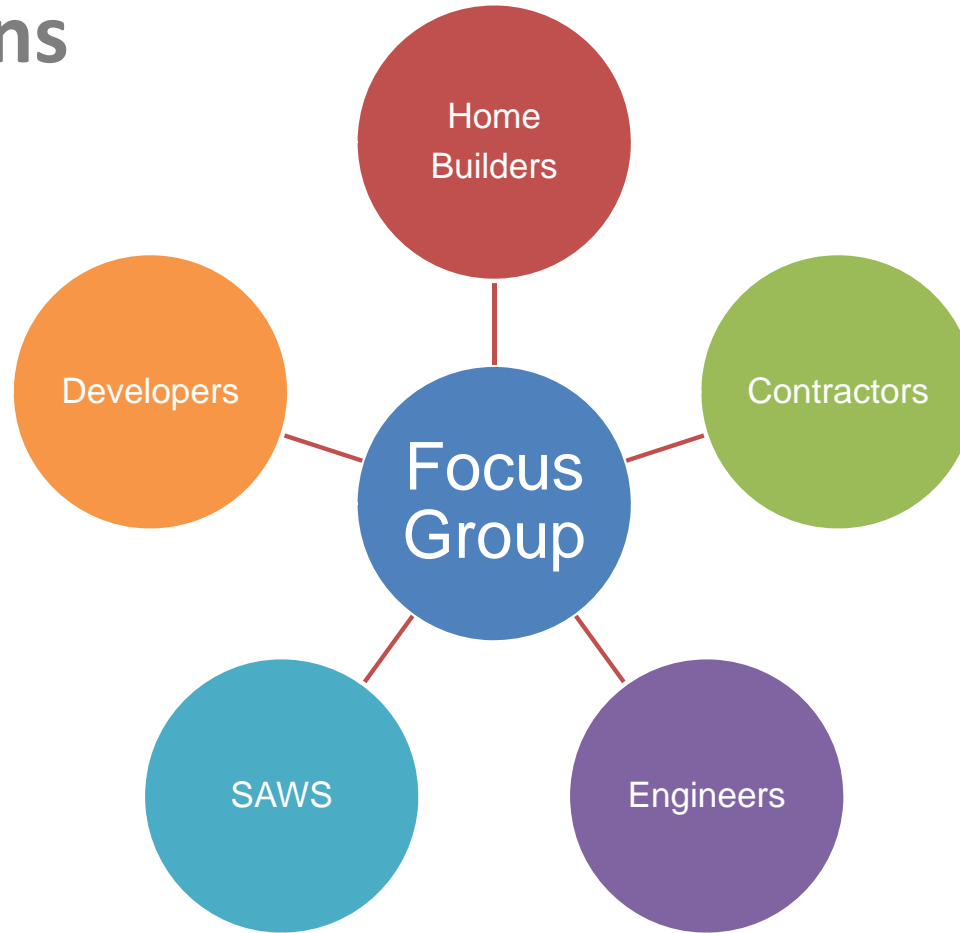
Web Portal Focus Group



Agenda

- Introductions
- Goals for Focus Group
- Processes affected
- Dynamic Portal
- Focus Group Needs and Wants
- Next Steps
- Next Meeting Date

Introductions



Goals for Focus Group

Provide Guidance

- Address the *needs* of the Users
- Define and prioritize the *wants* of the User

User Acceptance Testing

Processes affected

Counter Permits

- Submittal
- Status

Impact Fees

- Print Statements
- Pay Online

Utility Service Agreements

- Submittal
- Status

Web Portal Benefits

Function

Application submittal
via web

Project Status

Pay Impact Fees*

Electronic Signature*

Efficiency

Save time & money

Paperless

24/7 Access

Enhanced Communications

Dynamic Portal

▶ Login

- If you have already registered for an account, enter your user name and password and click "Log In".
- If you have registered for an account but can't remember your password, enter your user name below "Forgot your password" and click "Get Password". Your password will be mailed to you.
- If you are new to the system, click "Create Account".
- If you are experiencing difficulty logging into the system, it may be helpful to clear the cache on your system. Please see the [Clear Browser Cache Tutorial](#) to assist you with this process.
- For use information, please read [City Policy and Fraudulent Use](#)

Login

User Name:

Password:

Log In

Forgot your password?

User Name:

Get Password

Create a new login

Create Account

For more information on Garage Sales, [click here](#).

Dynamic Portal

- ABOUT ONLINE APPLICATIONS
- LOGIN ACCOUNT
- CREATE NEW ACCOUNT
- MODIFY ACCOUNT
- LOGOUT
- VIEW APPLICATIONS BY
- BRAD REGNIER
- APPLICATION #
- APPLICANT NAME
- ADDRESS
- PARCEL
- LICENSE #
- APPLY ONLINE
- APPLY FOR A PERMIT
- SCHEDULE INSPECTION
- CONTACT US
- DEVELOPMENT SERVICES

Welcome Brad Regnier!

Online Building Applications

Welcome to the City of San Antonio's online permitting system. Here you may choose to view permit information by searching with an application number, applicant name, address or parcel number. You may apply for and receive certain permits online, make credit card or escrow payments, and in some cases schedule inspections. Or you may change or modify your account information. Please select your choice from the list below.

[Apply for a permit](#)

Type of Application: Please ensure the type of permit application desired is one contained in the following list:

- Electrical limited service and repair permit.
- Annual electrical maintenance permit. Choose this permit to apply for an annual electrical permit.
- Electrical permit. Electrical Trade Permit.
- Facility fire inspection. Choose this application for health care, foster/adoption care, or assisted living inspections. The San Antonio Fire Department conducts fire and life safety inspections for State licensed health care, assisted living, and foster/adoption homes.
- Garage sale permit.
- Mech limited svc and repair. Mechanical Limited Service And Repair.
- Annual mechanical/plumbing maintenance permit for residential group r-2 apartment houses. Choose this permit to apply for an annual mechanical and plumbing maintenance permit.
- Mechanical permit application. Electrical Limited Service and Repair Permit.
- Miscellaneous permits that normally do not require a review.
 - Re-roofing with no pitch or deck change/no tile roof
 - General Repairs that require structural changes such as
 - windows (excludes broken glass replacement) include number of windows
 - walls (excludes paint, wallpaper and repair of sheetrock unless studs are moved or altered)
 - siding (replacement—excludes placing of new siding)

Required Information: You will need the following information in order to apply online for a permit.

- **Application Information:** Information related to the type of work and the worksite location.
- **Applicant Information:** Y and e-mail address as well as information.
- **Limited Svc and Repair Plumbing):** These permits address information. For this Additional Applicant is added "OWNER".
- **Electrical Maintenance | with a valid electrical lic** an Additional Applicant and "OTHER" and select "FACIL down list that appears.

ABOUT ONLINE APPLICATIONS

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VIEW APPLICATIONS BY

BRAD REGNIER

APPLICATION #

APPLICANT NAME

ADDRESS

PARCEL

LICENSE #

APPLY ONLINE

APPLY FOR A PERMIT

SCHEDULE INSPECTION



Permit Application for Brad Regnier

Applicant Information: Information about the applicant

Please enter information about the applicant

- 1) Select the type of applicant
- 2) Click "Next"

Applicant

BRAD REGNIER
275 CR 254
MICO, TX 78056

Select one	Applicant Type
<input checked="" type="radio"/>	I am an owner/builder completing the work myself.
<input type="radio"/>	I am the contractor who will be completing the work. Contractor License #: <input type="text"/> Applicant Type: <input type="text"/>

[Add Additional Applicants](#) (i.e. Building Owners, Residents, Responsible Parties, Emergency Contacts, etc.)

Note: Limited Svc and Repair (Electrical, Mechanical, and Plumbing) permits, require complete homeowner address information. For purpose, please ensure that an Additional Applicant is added with an "Applicant Type" of "OWNER".

Electrical Maintenance Permits require an application with a valid electrical license. Please select the "I am the contractor" option and a valid license number to proceed. For property managers, add an additional Applicant and choose an Applicant Type of "other" and select "Facility Manager" from the drop down list that appears. For mechanical/plumbing maintenance permits select the "owner/builder" or [Add Additional Applicants](#)

Dynamic Portal

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CONTACT US

DEVELOPMENT SERVICES

Permit Application for Brad Regnier

▶ **Application Type:** Information about the type of application requested

Please enter information about the application type:

- 1) Select the application type
- 2) Click "Next"

*** Application Type:**

- [Annual Electrical Maintenance Permit](#) Choose this permit type for an annual electrical permit. In lieu of individual permits for each alternate who employs qualified tradespersons. You will be required to maintain...
- [Electrical Permit](#) Choose this permit type to apply for a general electrical maintenance, or special events permit.
- [Facility Fire Inspection](#) Choose this application for health care, Department conducts fire and life safety inspections for State licens buildings.
- [Garage Sale Permit](#) Choose this permit type to apply for a private...
- [Annual Mechanical/plumbing Maintenance Permit For Residential](#) for an annual mechanical and plumbing maintenance permit. In lieu of any person, firm, or corporation who employs qualified tradesperson under the annual permit.
- [Mechanical Permit Application](#) Choose this permit type to apply Homeowners may need to provide additional documentation to the...
- [Miscellaneous Permits That Normally Do Not Require A Review](#)
 - Re-roofing with no pitch or deck change/no tile roof.
 - General Repairs that require structural changes such as: windows (excludes broken glass replacement) include number of walls (excludes paint, wallpaper and repair of sheetrock unless stucco siding (replacement—excludes placing of new siding over existing) doors (excludes replacement of existing door on current hinges) interior floor (Structural—excludes floor covering such as carpet, tile, wood...
- [Miscellaneous Permits That Normally Require A Review](#) Department. Choose Miscellaneous Review if you are applying for a permit or deck permit. Once you have completed the initial application information Department for review.
- [Plumbing Permit Application](#) Choose this permit type to apply for irrigation permits. Note: Medical gas permits cannot be issued on-line 1111/1-800-821-9316.
- [Residential Building Permit](#) Choose this permit type to apply for...



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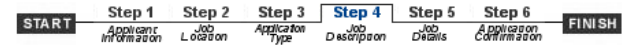
DEVELOPMENT SERVICES

Permit Application for Brad Regnier

▶ **Job Description:** Information about the work/worksite

Please enter information about the job/worksite:

- 1) Select the occupancy and work type
- 2) Enter description of the proposed job. Include building or suite number if applicable.
- 3) Click "Next"



*** Occupancy Type** RESIDENTIAL CONSTRUCTION

*** Work Type** Select Work Type

*** Residential Building Permit** Permit Class Select permit class

*** Declared Valuation**

*** Building Area (square footage)**

*** # of Plans**

*** Priority** Select priority

*** Detailed description of the construction /proposed job. Please include building and/or suite number and any additional information that will help the inspector understand the scope of work.**

Cancel ◀ Prev Next ▶

***Required**

INFOR Data

INFORMATION - PROJECT# Ctr-139582

Application Type Application is Closed.
 Primary Applicant Application has been finalized on 6/27/2017 3:46:28 PM.
 Address Current unpaid amount of \$0.00.

Location

- Job Description**
- Application Details
- Reviews
- Inspections
- Conditions
- Required Licenses
- Attachments
- Fees
- Bonds
- Valuations

Status Dates

Intake	3/6/2017	10:51	by	BRADFORD J REGNIER	Expires	//
Tech Rev	4/21/2017	09:04	by	LAWRENCE B TOVAR		
Approval	4/21/2017	16:07	by	LAWRENCE B TOVAR		
Release	5/2/2017	12:10	by	MONIQUE M VOGT		
Acceptance	6/27/2017	15:46	by	KURT V LANGE		

Job Description

Proposed Start	//	:		# of Plans	0
Proposed Stop	//	:		# of Pages	0
Work Type	CounterStn		Counter Standard	Declared Valuation	\$0.00
Occupancy Type				Calculated Valuation	\$0.00
Priority				Actual Valuation	\$0.00
Project/Phase Name	54th Street Restaurant			Phase #	
Subdivision					
Size/Area	0.00			Size Description	
Comments	New Water Service 1013203 SVC1:INSTALL 1 1/2" DOMESTIC PER SAWS SPECS New Water Service 1013204 SVC2:INSTALL 3/4" IRRIGATION SERVICE AND METER PER SAWS SPECS New Water Service 1013205 FLN:INSTALL 6" NON-METERED FIRE LINE PER SAWS SPECS New Water Service 1013206 SVC4:INSTALL 6" SEWER LATERAL AND CLEAN OUT PER SAWS SPECS				

INFOR Data

Connection Information <input checked="" type="checkbox"/> New Water Service <input type="checkbox"/> Water Main Extension <input type="checkbox"/> Water Adjustment <input type="checkbox"/> Kill Service - Water <input type="checkbox"/> Meter Upgrade <input type="checkbox"/> Meter Downgrade <input type="checkbox"/> Kill/Upgrade Wtr Serv. <input checked="" type="checkbox"/> New WW Service <input type="checkbox"/> WW Main Extension <input type="checkbox"/> WW Adjustment <input type="checkbox"/> Kill Service - WW <input type="checkbox"/> Increase WW Usage <input type="checkbox"/> Kill/Upgrade WW Serv.	General Information <input type="checkbox"/> COD Received <input type="checkbox"/> Shell Building <input type="checkbox"/> No Connection Land Use* NONRES Town Code Plat# 150368 NAICS 722110 Plat Recordation Date 2/3/2017	Counter Questions Inside City Limits Y Easement Y ROW Y Over EARZ N USA Required N Cursory Review* N BKFL Review Needed* Y
Water Information Water Purveyor SAWS Water Purveyor Name Water Main Extension Distance 0 Water Main Size	WW Information WW Collection Purveyor SAWS WW Collection Purveyor Name WW Main Extension Distance 0 WW Main Size WW Treatment Purveyor SAWS WW Treatment Purveyor Name Other Info. Well Onsite N Keep Well N Metered Fireline N Unmetered Fireline Y Water Main Location	Other Info. On Lot Septic N WW Main Location

INFOR Data

Contact Information

Title Expiration Date

[Name](#)

First Name, MI

Contact Type

Address

City State/Province

Postal Code Country

Foreign

Day Phone

Evening Phone

Mobile Number

Fax Number

Pager Number PIN

E-Mail

Corr. Delivery

All Applicants (3 records)

	Primary	Applicant	Capacity	Last Name	First Name	Professio...	Primary	Effective	Expire	Co
<input type="checkbox"/>	false	Other Contact	ENG	KFW Engineers	Shane Seabolt					
<input type="checkbox"/>	true	Other Contact	CONT	A&A SEWER CONTRACTOR, INC		56645685	A&A SEWER			
<input type="checkbox"/>	false	Property Own		KRM INC						

INFOR Data

Job Year
 Permit Construction Date

W Job Number
 Permit Construction Completion Date

WW Job Number
 Job Cancellation Date

As Built Transmittal Date

Backflow Preventer Type

Standard Drawing # ^

No Records Found

Service Line General Information ^

Service Line General Information (4 records)

	SL# ▲	SL Type	WW SL	W SL Size	Meter	Meter Size	Meter #	Initial	Install	SL Installer	SL Installer	WSL #
<input type="checkbox"/>	1013203	Domestic		1 1/2" SF	DM	1 1/2"	0000	0	6/27/2017	C	1350.00	1
<input type="checkbox"/>	1013204	Irrigation		3/4" SF	ISM	3/4"	0000	0	6/27/2017	C	650.00	1
<input type="checkbox"/>	1013205	Fire		6" SF	NoMeter	FL 6"		0	6/27/2017	C	0.00	1
<input type="checkbox"/>	1013206	Lateral	6"					0	6/27/2017	C	0.00	1

INFOR Data

Impact Fee Amounts ^				Adjusted Impact Fee Amounts ^			
Water Flow	7683.00	WW Treatment	15720.00	Water Flow	0.00	WW Treatment	0.00
Water Supply	18174.00	WW Collection	29380.00	Water Supply	0.00	WW Collection	0.00
Water Sys. Development	4023.50			Water Sys. Development	0.00		
Total Water Fees	29880.50	Total WW Fees	45100.00	Total Water Fees	0.00	Total WW Fees	0.00
Impact Fee Credits ^				Incentive Agreement ^			
Water Flow	0.00	WW Treatment	0.00	Water Flow	0.00	WW Treatment	0.00
Water Supply	0.00	WW Collection	0.00	Water Supply	0.00	WW Collection	0.00
Water Sys. Development	0.00	Account Number		Water Sys. Development	0.00	Account Number	
Pro-Rata Water ^				Pro-Rata WW ^			
Linear Frontage	0.00	Linear Frontage	0.00	# EDUs from Connecting Tract	0.00		
Cost Per Linear Foot	0.00	Cost per Linear Foot	0.00	Unit Cost per EDU	0.00		
<input type="checkbox"/> Only on Side of Main		<input type="checkbox"/> Only on One Side of Main		Total Project Cost	0.00		
<input type="checkbox"/> Installed Prior to 2/18/03				SAWS Approved EDU Requirements	0.00		
Local Benefit Charges ^				Other Fee Calculations ^			
Cost of Extending Service	0.00	CCMA WW Treatment	0.00	Local Benefit	0.00	<input type="checkbox"/> Meter Upgrade	
# of Lots Served	0	Land Use	NONRES	WW Treatment Purveyor	SAWS	<input type="checkbox"/> Meter Downgrade	
		Pro-Rata	0.00	Meter Install Fee	0.00		

INFOR Data

Tracking Information

Application Received Date
 Permit Release Date
 Execution Time
 Applicant Time

Cost Quotation Date
 Permit Re-Release Date
 Review Time
 SAWS Time

Status Log (11 records)

	Changed On ▲	Milestone	Application Status	Changed By	System Generated
<input type="checkbox"/>	3/6/2017 10:51	Intake	Open	15001348	true
<input type="checkbox"/>	3/6/2017 10:51	Cursory Review	Open	15001348	true
<input type="checkbox"/>	3/10/2017 14:40	Package Review	Open	10073500	true
<input type="checkbox"/>	4/21/2017 09:04	Plan Review	Open	10073500	true
<input type="checkbox"/>	4/21/2017 16:07	Impact Fee Assessment	Open	10073500	true
<input type="checkbox"/>	4/24/2017 15:54	Impact Fee Verification	Open	12000499	true
<input type="checkbox"/>	4/24/2017 15:57	Impact Fee Payment	Open	12000499	true
<input type="checkbox"/>	5/1/2017 10:22	Waiting for Signature	Open	12001187	true
<input type="checkbox"/>	5/2/2017 12:10	Initial Inspections	Open	12000226	true
<input type="checkbox"/>	6/27/2017 15:46	Final Inspection	Open	10224200	true
<input type="checkbox"/>	6/27/2017 15:47	Closed-COO Issued	Closed	10224200	true

Focus Group Needs and Wants

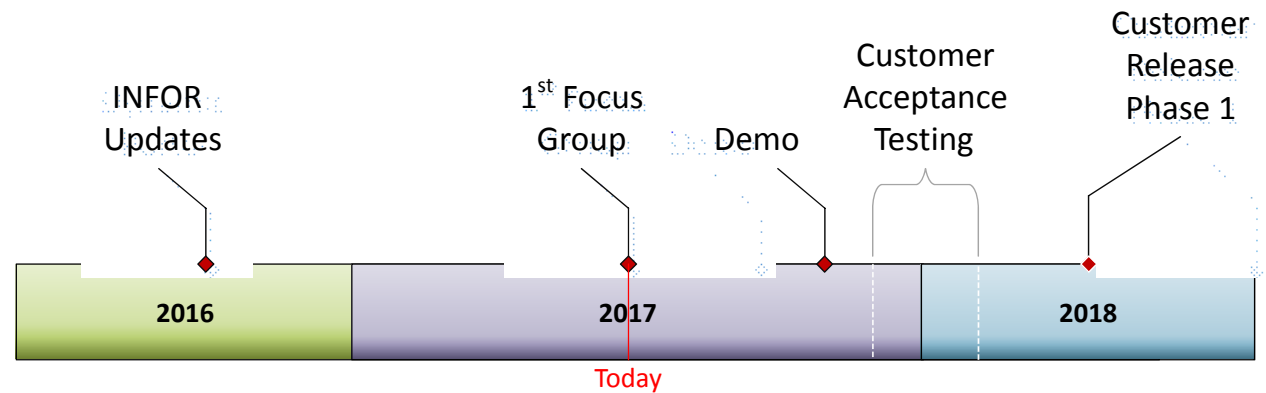
What would the Users want the Web Portal to provide in each process?

What are the minimal needs to make this tool of benefit to the Users?

Of the Wants, what would be the priority for the Users?

Next Steps

- Development of Web Portal
 - Design and implementation
 - Time and funding
- Focus Group Input
 - Frequency
 - Communication
- Other concerns?



Next Meeting Date

- Next Meeting Date is Wednesday, September 27, 2017
- Check out our website for helpful information

http://www.saws.org/business_center/Developer/

Don't forget to let us know how we are doing!
Just look for the Survey box at saws.org.



Thank you for participating!

Development Engineering Web Portal

Tracey Lehmann, P.E.

Manager - Development

June 28, 2017

Web Portal Focus Group

