

Customer Service Inspection Certification

Name of PWS _____

PWS I.D. # _____ Location of Service _____

I, _____, upon inspection of the private plumbing connected to the aforementioned public water supply do hereby certify that, to the best of my knowledge:

- Reason for Inspection:
- New construction
 - Existing service where contaminant hazards are suspected
 - Major renovation or expansion of distribution facilities

	Compliance	Non-Compliance
1. No direct or indirect connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with Commission regulations.	<input type="checkbox"/>	<input type="checkbox"/>
2. No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly is properly installed, and a service agreement exists for annual inspection and testing by a certified backflow prevention tester.	<input type="checkbox"/>	<input type="checkbox"/>
3. No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.	<input type="checkbox"/>	<input type="checkbox"/>
4. No pipe or pipe fitting which contains more than 8.0% lead exists in private water distribution facilities installed on or after July 1, 1988, and prior to January 4, 2014	<input type="checkbox"/>	<input type="checkbox"/>
5. Plumbing installed after January 4, 2014, bears the expected labeling indicating $\leq 0.25\%$ lead content. If not properly labeled, please provide written comment.	<input type="checkbox"/>	<input type="checkbox"/>
6. No solder or flux which contains more than 0.2% lead exists in private water distribution facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>

Water services shall not be provided or restored to the private water distribution facilities until the above conditions are determined to be in compliance.

I further certify that the following materials were used in the installation of the plumbing facilities:

Service lines: Lead Copper PVC Other
 Solder: Lead Lead Free Solvent Weld Other

I recognize that this document retained by the aforementioned Public Water System for a minimum of ten years and that I am legally responsible for the validity of the information I have provided.

Remarks:			
Signature of Inspector:		Title of Inspector:	
Inspector Name (Print/Type):		License Number:	
Date/Time of Insp:	/	Type of License:	

Dear SAWS Customer:

The San Antonio Water System is required by the Texas Commission on Environmental Quality (“TCEQ”) to obtain a completed Customer Service Inspection Certificate before providing continuous water service. Customer Service Certification requires an on-site inspection. The purpose of the inspection is to protect the potable water system from potential contamination. The inspection is not a plumbing inspection of the private water distribution system and does not negate the responsibility of a customer to install and maintain all plumbing in accordance with approved local, state and national plumbing codes.

You may utilize a licensed plumber with a Water Supply Protection Specialist (WSPS) endorsement or a certified Water Operator with a Customer Service Inspection (CSI) License to conduct the inspection and complete the form. A list of approved inspectors is available at www.saws.org/inspectors.

At the time of application for a SAWS potable water tap for the service address, the applicant signed a service agreement acknowledging the responsibility to conduct an on-site inspection. The original applicant may have been a developer, builder, plumber or homeowner. Regardless of who may have signed the original service agreement, the on-site inspection requirement is mandatory. Continuous water service is contingent upon SAWS receipt of a completed Customer Service Inspection Certification.

Upon completion of the Customer Service Inspection Certification please email the certificate to CS-TCEQ_CSI@SAWS.ORG. If additional information is needed, please contact our Customer Service Inspection Department at (210) 233-3080.

If the customer fails to comply with the terms of the Customer Service Agreement, SAWS shall, at its option terminate service, install necessary backflow assembly, perform TCEQ CSI testing and any necessary measures to conform with State and Local Requirements for service. Any expenses incurred by SAWS that are associated with the performance of any of these options or with the enforcement of this agreement shall be billed to and paid by the customer.

Additional Information:

Swimming Pool Installed: Yes / No

Alternate Water Supply: Yes / No

Aerobic System Installed: Yes / No

Sprinkler/Irrigation System Installed: Yes / No

Type of Backflow Preventor(s):

Other Information as appropriate:
