



AGENDA

CITIZENS ADVISORY PANEL MEETING

SAWS Headquarters, 2800 U.S. Hwy 281 North, San Antonio, TX 78212
Customer Center Building (Tower II), Multi-Purpose Room (#154)
March 17, 2020, 6:00 p.m.

1. **MEETING CALLED TO ORDER**
2. **Public Comment – Three minutes per speaker**
3. **Presentation and Briefing: Click Through to Conservation: Using Data to Drive Customer Engagement**
4. **CAP Member Discussion: Follow-Up Questions from Previous CAP Meetings**
5. **CAP Member and Staff Discussion on Sunset of Citizens Advisory Panel and Next Steps**
6. **Approval of the February 2020 Meeting Minutes**
7. **Chair Report**
8. **Staff Report**
9. **NEXT SCHEDULED MEETING:** April 21, 2020, 6:00 p.m.
10. **ADJOURNMENT.** The San Antonio Water System Citizens Advisory Panel Committee Meeting of March 17, 2020 is hereby adjourned.

**SAN ANTONIO WATER SYSTEM
HANDICAPPED ACCESSIBILITY STATEMENT**

The San Antonio Water System Buildings and meeting rooms are accessible to individuals with disabilities. Accessible visitor parking spaces as well as the accessible entrance and ramp are located at the north side main entrance of the SAWS Customer Center Building, Tower II, 2800 U.S. Highway 281 North. Individuals with disabilities in need of auxiliary aids and services, including Deaf interpreters, must request such aids and services forty-eight (48) hours prior to the meeting. For assistance, contact the Board Administrator at 210-233-3690 or 711 (Texas Relay Service for the Deaf).